



# Panasonic®

## Personal Computer

# OPERATING INSTRUCTIONS

## CF-47 Series

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Getting Started

Operation

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# TOUGHBOOK

95 98

### [Additional Manual]

### Reference Manual

This manual can be accessed on your computer. Please refer to page 19 on how to access the Reference Manual.

### Contents

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- Dealing With Problems

<b>Customer's Record</b>	
Model No. _____	Dealer's Name _____
Serial No. _____	_____
or	
Code No. _____	Dealer's Address _____
Date of Purchase _____	_____

For the Model No., insert the 11 digit number (for example, CF-47K4CJAAM) located on the bottom of the computer.

## Introduction

Thank you for purchasing the Panasonic computer. Please read the operating instructions thoroughly for proper operation of your new computer.

## Illustrations in this Manual

### NOTE:

**NOTE** provides a useful fact or helpful information.

### CAUTION:

**CAUTION** indicates a condition that may result in minor or moderate injury.

### WARNING:

**WARNING** indicates a hazard that may result in moderate or serious injury.

[Start]-[Shut Down]: This illustration means to click [Start], then to click [Shut Down].  
(For some applications, you may need to double-click.)

**Enter** :

This illustration means to press the [Enter] key.

**Fn** + **F5** :

This illustration means to press and hold the [Fn] key, then press the [F5] key.

**Windows 95** :

Information for Microsoft Windows<sup>®</sup> 95 users.

**Windows 98** :

Information for Microsoft Windows<sup>®</sup> 98 users.



Where to go for referred information.

**Reference Manual** : This illustration means to refer to the Reference Manual, which is available on your computer. Please refer to page 19 on how to access this manual.

The descriptions for "Floppy disk drive" in the manual apply to the internal SuperDisk drive. Similarly, the descriptions for "CD-ROM drive" in the manual apply to the internal DVD drive.

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## For U.S.A.

### Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

### Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Matsushita Electric Corporation of America  
One Panasonic Way  
Secaucus, NJ 07094  
Tel No: 1-800-LAPTOP-5 (1-800-527-8675)

### FCC Regulation Notice for modem This equipment contains a FCC approved modem.

Manufacturer of modem: Xircom  
Model No. MPC12B-56G

### Tested To Comply With FCC Standards FOR HOME OR OFFICE USE

1. This equipment complies with Part 68 of the FCC rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America at DIAL TOLL FREE 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

## For Canada

### Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit. The Industry Canada label is affixed on the modem unit.

### EQUIPMENT ATTACHEMENT LIMITATIONS

“NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.”

“NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.”

REN: See bottom of the computer

### RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

“AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.” “AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.”

REN: Voir sous le fond de l'ordinateur

## Lithium Battery

### Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or misapplication may possibly occur.

### Warnung bezüglich der Lithiumbatterie (Sicherungsbatterie)

Lithiumbatterie!

Dieser Computer enthält eine Lithiumbatterie zur Sicherung von Datum und Uhrzeit der eingebauten Uhr sowie anderer Systemdaten im Speicher bei einer Unterbrechung der Hauptstromversorgung. Diese Sicherungsbatterie darf nur von Kundendienstpersonal ausgewechselt werden.

Warnung! Bei falschem Gebrauch besteht Explosionsgefahr! Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

### Avertissement concernant la pile au lithium (pile de sauvegarde)

Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données comme la date et l'heure notamment. Elle ne devra être remplacée que par un technicien qualifié.

Avertissement! Risque d'explosion en cas de non respect de cette mise en garde!

## CD-ROM Drive Caution

### CAUTION!

THIS PRODUCT UTILIZES A LASER.  
USE OF CONTROLS, ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.  
DO NOT OPEN COVERS AND DO NOT REPAIR YOURSELF.  
REFER SERVICING TO QUALIFIED PERSONNEL

### WARNUNG!

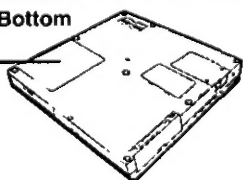
DIESES PRODUKT ERZEUGT LASERSTRAHLUNG.  
DURCHFÜHRUNG ANDERER VORGÄNGE ALS DER HIER ANGEGEBENEN KANN ZU GEFÄHRLICHER STRAHLUNG FÜHREN.  
REPARATUREN DÜRFEN NUR VON QUALIFIZIERTEM FACHPERSONAL DURCHFÜHRT WERDEN.

### AVERTISSEMENT!

CET APPAREIL UTILISE UN LASER.  
L'UTILISATION DE COMMANDES OU DE RÉGLAGES OU L'EXÉCUTION DE PROCÉDURES AUTRES QUE CELLES SPÉCIFIÉES ICI PEUVENT PROVOQUER UNE EXPOSITION À DES RADIATIONS DANGEREUSES.  
NE PAS OUVRIR LES COUVERCLES NI ESSAYER DE RÉPARER SOI-MÊME.  
CONFIER TOUT TRAVAIL D'ENTRETIEN À UN PERSONNEL QUALIFIÉ.

Bottom

CLASS 1 LASER PRODUCT  
LASER KLASSE1



## Precautions

### Usage

#### Avoid Extreme Heat and Cold

Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold.

Avoid moving the computer between locations with large temperature differences.

Operation: 5 °C to 35 °C (41 °F to 95 °F)

Storage: -20 °C to 60 °C (-4 °F to 140 °F)



#### Avoid Direct Sunlight on the LCD Panel

The LCD panel should not be exposed to direct sunlight or ultraviolet light.



#### Avoid Humidity, Liquids and Dust

Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.



#### Prevent Shock

Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



#### Avoid Radio Frequency Interference

Do not place the computer near a television or radio receiver.

#### Avoiding low-temperature burns

Avoid more than casual contact with any heat producing area of the notebook computer, power adapter, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.

### Handling



#### Avoid Magnetic Fields

Keep the computer away from magnets.



#### Avoid Stacking

Do not place heavy objects on top of the computer.



#### Keep Small Objects Away

Do not insert paper clips or other small objects into the computer.



#### Do Not Disassemble the Computer

Do not attempt to disassemble your computer.



#### Avoid Excessive Force on the Display

Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

### Peripherals

Incorrectly using peripheral devices may lead to a decrease in performance, an increase in temperature and/or damage your computer. For more information on peripheral devices, please refer to the Reference Manual.

### Cables

Use of an interface cable longer than 3 m (9.84 feet) is not recommended.



## Precautions

### Peripherals

Incorrectly using peripheral devices may lead to a decrease in performance, an increase in temperature and/or damage to your computer. For more information on peripheral devices, please refer to the Reference Manual.

#### CAUTION

The charging terminal of the battery pack is used with the battery charger, which is sold separately.



Never connect anything to the charging terminal other than the exclusive adapter that is supplied with the battery charger. Doing so could damage the device connected to the battery pack, the cable, and the battery pack itself. It could also result in overheating or bursting.

- Care should be exercised with regard to the following in order to avoid the possibility of liquid leakage, overheating, or bursting.



#### Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



#### Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



#### Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



#### Do Not Short

Do not short the positive (+) and negative (-) contacts.



#### Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in an automobile on a sunny day, for example), or in a cold place.



#### Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer or charger. Do not use it with a computer other than the one for which it was designed.



#### Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.





#### Discontinue Use

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer or charger and discontinue use.


- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.
- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adapter is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

#### NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 45 °C {32°F to 113 °F})  "Battery Power". Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or less.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- Although the battery has remaining capacity, the battery indicator may light up red or emit a beep. This indicates a significant rise in the temperature (60 °C {140 °F} or more) of the battery pack ( "Battery Power"). This is typically caused by the fact that the battery pack has been delivering a high level of power because the computer has been used with the display at the brightest setting and with the power-saving function off. To protect the battery pack from increases in temperature, the brightness of the display automatically decreases, allowing the temperature of the battery to drop. In this condition, if the computer is left as is, it will automatically go off after about three minutes have elapsed. Within that period, therefore, be sure to connect the AC adapter or shut the computer OFF after saving any open data (if necessary).

# Read Me First

## Saving Data on the Hard Disk

- **Do not expose your computer to shock.**  
Please use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- **Do not power down your computer while software applications are running or HDD indicator (H) is on.**  
Properly shut Windows\* down to avoid problems ([Start]-[Shut Down] ).
- **Save all valuable data to floppy disks.**  
Backing up data to floppy disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- **Use the security function for all important data.** (  Reference Manual "Security Measures" )

\* **Windows 95** : This computer uses Microsoft® Windows® 95 Operating System.

**Windows 98** : This computer uses Microsoft® Windows® 98 Operating System.

## Saving Data on Floppy Disks

- **Do not power down your computer or press the floppy disk drive eject button while the FDD indicator (F) is on.**  
Doing so may damage the data on the floppy disk and render the disk useless.
- **Use care when handling floppy disks.**  
To protect the data on your floppy disks or to prevent a floppy disk from becoming stuck in your computer, avoid the following:
  - Sliding the shutter on the floppy disk manually.
  - Exposing the disk to a magnetic field.
  - Storing the disk in locations prone to high temperatures, low pitched noise, dampness, or dust.
  - Applying more than one label on the disk.
- **Confirm the contents of a floppy disk before formatting it.**  
Confirm that no important data is on the disk, because all data on the disk will be erased.
- **Use the write-protect tab.**  
This is a must for preserving important data. This prevents your data from being erased or overwritten.



Write Enable



Write Disable

## Computer Viruses









- **Users are advised to purchase the latest versions of virus protection software and use them regularly.**  
We recommend you run the software:
  - When booting your computer.
  - After receiving data.We recommend that you check data received on floppy disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, please uncompress them before running a check).

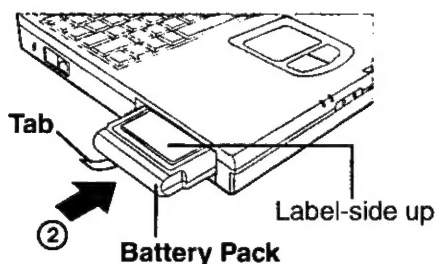
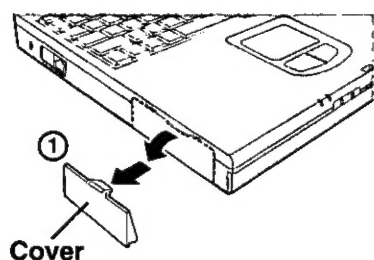
# First-time Operation

Please read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations.

## 1 Confirm the inclusion of all parts

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, please contact Panasonic Technical Support.

AC Adapter ..... 1	AC Cord ..... 1	Battery Pack ... 1	Modem Telephone Cable . 1
 CF-AA1639		 CF-VZSU09	
Windows System Pack ..... 1		Operating Instructions ... 1	
 Windows® Book			
 Product Recovery CD-ROM		 Registration Card	



## 2 Connect the battery pack

- ① Remove the outside cover for the battery pack.

- ② Push the pack in until it is in place.

- ③ Reattach the outside cover.  
Be sure the tab does not get caught when closing the cover.

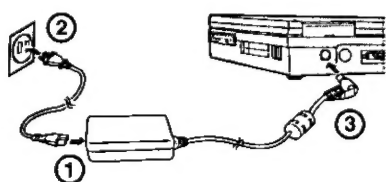
### CAUTION

Be sure the battery pack is properly connected to the connector.  
If the battery indicator goes ON when the AC adapter is connected (☞ page 9, Step 3), this indicates that the battery pack is properly connected.

### CAUTION

If the cover is not attached properly, the battery may fall out while the computer is being carried.





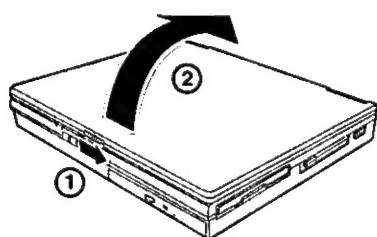
### 3 Connect your computer to a power outlet

#### CAUTION

Be sure the AC adapter is connected until completing Step 8 on page 11.

#### Handling the AC adapter

- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adapter with your computer. Using an AC adapter other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless the battery pack is installed.



### 4 Open the display

To open the display, slide the latch located at the front and lift open the display.

### 5 Read the LIMITED USE LICENSE AGREEMENT (☞ page 27)

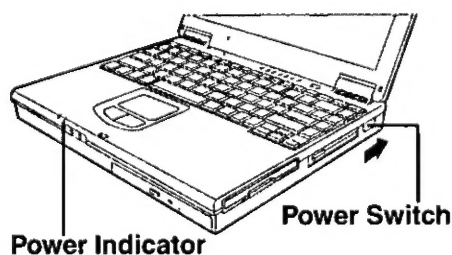
Before removing the seal covering the power switch, please read the LIMITED USE LICENSE AGREEMENT.

### 6 Turn your computer on

Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator turns on before releasing it.

#### CAUTION

- Do not slide the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.



#### NOTE

##### Windows 95

The power saving function is factory set, so if there is no input from a key, the touch pad, or the external mouse for two minutes, the LCD is powered off (ECO mode). The LCD will resume operation when the touch pad or the external mouse is used or a key is pressed.

The computer may enter the ECO mode while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, for resuming from the ECO mode, do not press **Enter** which may trigger a selection, instead, press a key unrelated to the direct triggering of a selection, like the **Ctrl** key.

##### Windows 98

The power saving mode ([Power Scheme] in [Control Panel] - [Power Management]) is factory set, so if there is no input from a key, the touch pad, or an external mouse (when one is connected) for a certain interval of time, the power to the LCD is cut, and the power to the hard disk is shut off. In addition, when the computer is left alone, it automatically enters the suspend\* mode (☞ Reference Manual "Suspend/Hibernation Functions").

The LCD will resume operation when the touch pad is used or a key, or an external mouse is pressed.

The power to the LCD may be turned off while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press the **Enter** key to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like the **Ctrl** key.

\*With Windows 98, "Suspend" is called "Standby".

# First-time Operation

## 7 Setup Windows

### NOTE

**Model with both an internal modem and an internal LAN port**  
Please read the attached sheet for the Windows Setup procedure.

Moving the cursor (⬅) or clicking buttons can be performed with the touch pad (☞ page 14).

### Windows 95

- ① Select settings for your region, then press [Next].
- ② Select your keyboard layout, then press [Next].  
(for U.S.A.: United States 101)
- ③ Enter your name and your company's name, then press [Next].  
(It is possible to omit the company name item.)  
The License Agreement will be displayed.
- ④ After reading the agreement, select [I accept the agreement] or [I don't accept the agreement], then press [Next].

### NOTE

If [I accept the agreement] is selected, the [Certificate of Authenticity] will appear.  
If [I don't accept the agreement] is selected, the Windows setup will be aborted.

- ⑤ Input the Product Number (Key) written on the "Certificate of Authenticity" located in the Windows® book provided with this computer then press [Next].
- ⑥ Press [Finish].
- ⑦ Input the correct time, date and time zone and press [Close].  
You can also complete these settings at a later time.
- ⑧ Press [Next] to complete the printer setup or [Cancel] to skip.

### Windows 98

- ① Select settings for your region and your keyboard layout, then press [Next].  
(for U.S.A.: United States 101)
- ② Enter your first name and last name, then press [Next].
- ③ Select [Skip] at the [Using Your Modem to Connect].
- ④ Select [Yes] at the [Cancel Dialing], then press [Next].  
The License Agreement will be displayed.
- ⑤ After reading the agreement, select [I accept this agreement] or [I do not accept the agreement], then press [Next].

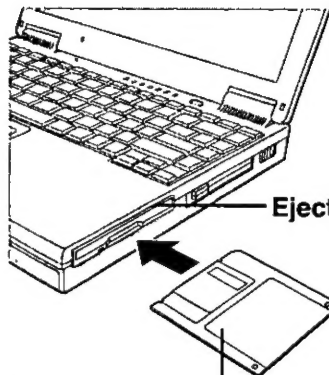
### NOTE

If [I accept this agreement] is selected, the [Certificate of Authenticity] will appear. If [I do not accept the agreement] is selected, the Windows setup will be aborted.

- ⑥ Input the Product Number written on the "Certificate of Authenticity" located in the Windows® book provided with this computer, then press [Next].
- ⑦ Press [Finish].
- ⑧ Input the correct date, time and time zone and press [Close].  
You can also complete these settings at a later time.

### NOTE

- Simply follow the on-screen instructions. You can complete these settings at a later time.



Eject Button

Label-side up  
Label on the top surface, and  
inserting the shutter-side  
headfirst.

## 8 Create floppy disks

Prepare 2HD floppy disks and make sure they are not in the write-protected state, then select [Start] - [Programs] - [Panasonic] - [Create BACKUP DISK] and follow the on-screen instructions. Place a label identifying the contents on each disk.

### ● Name of created backup disk

FIRSTAID FD

(When the display for creating the UPDATE FD is shown, create the disk by following the on-screen instructions.)

### CAUTION

- Please store the floppy disks in a safe place. They will enable you to return your computer to close to the condition at the time of purchase should any problems occur.

When creating floppy disks, do not run any other application program.

- When creating floppy disks and the message [Insufficient files to copy] is displayed, click [OK] and then contact Panasonic Technical Support.
- While the floppy disk drive indicator is on, do not remove the floppy disk, power down your computer or use the suspend or hibernation function (☞ Reference Manual "Suspend/Hibernation Functions").

## This concludes the first-time use operation guidelines.

### NOTE

When using the files in the following folders available on the retail version of the Windows CD-ROM, it is necessary to run a separate file decompression program.

**Windows 95** \admin  
              \datalink  
              \drivers  
              \help  
              \other

**Windows 98** \tsclient  
              \tools

To uncompress the file, it is necessary to have approximately 150 MB ( **Windows 95** ) /80 MB ( **Windows 98** ) of free disk space available on the hard disk.

To use the CD-ROM drive in MS-DOS mode, perform the operation below after modifying config.sys and autoexec.bat. (☞ page 18)

File decompression method:

- ① Turn your computer on.

**Windows 95**

- ② When [Starting Windows 95] is displayed, press **(F8)**.

**Windows 98**

- ② When [Press <F2> to enter SETUP] is displayed, immediately press **(Ctrl)** (until the menu is displayed).

- ③ Select [Command prompt only].  
④ Insert the Product Recovery CD-ROM.  
⑤ At the prompt, input the following:  
L:\en\addfile **(Enter)**

Follow the message on the screen.

(If the computer enters the ECO mode while copying, press **(Ctrl)**.)

**Windows 95**

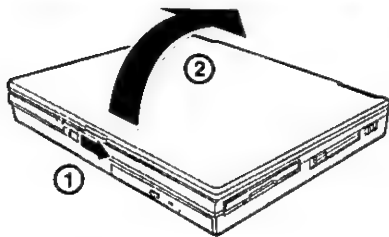
After this program is executed, the contents of the above folders will be decompressed to the c:\util\win95add folder.

**Windows 98**

After this program is executed, the contents of the above folders will be decompressed to the c:\util\win98add folder.

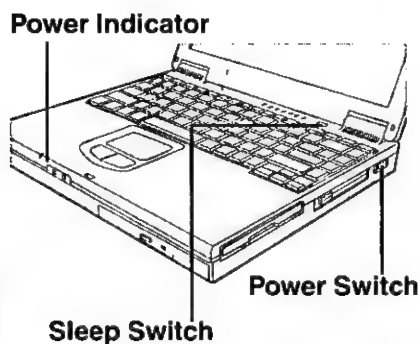
# Starting Up/Shutting Down

## Starting Up



### 1 Open the display

Slide the latch as shown and lift open the display.



### 2 Turn your computer on

The following two methods are available.

- Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator turns on before releasing it.
- Press the sleep switch\* and hold it until the power indicator turns on before releasing it.

\* Power cannot be turned on with the sleep switch when the power goes off by holding down the sleep switch for more than four seconds, or when both the AC adapter and battery pack are reconnected after having been disconnected.

#### CAUTION

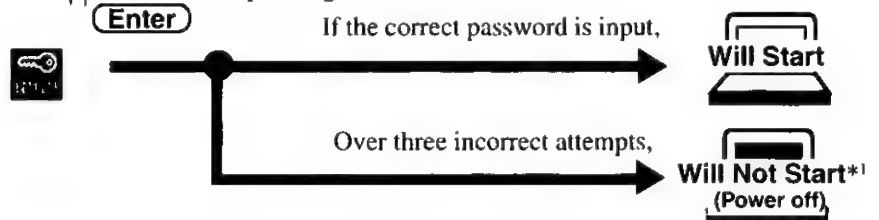
- The computer will not power on when the display is closed.
- After confirming that the power indicator has turned on, avoid the following until Windows has completed loading.
  - Touching the power switch or the sleep switch.
  - Performing any keyboard or touch pad (or external mouse) operations.
  - Closing the display.If the display is closed while Windows is starting up, it is possible that color, etc., will not be displayed properly. Run the [MS-DOS Prompt] ([Start] - [Programs] - [MS-DOS Prompt]), and use full screen display mode by pressing **(Alt) + (Enter)**. After returning from the full screen mode ( **(Alt) + (Enter)** again), the display will be shown correctly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.

If the computer still does not power on, please contact Panasonic Technical Support.
- If the computer has not been used for a long period of time, it may produce an unusual sound at start up. The sound may continue for a short period of time, but if the computer starts up in a normal manner, then the problem is not serious. If, however, the computer fails to start up, contact Panasonic Technical Support.

● If security indicator (🔒) is displayed,

you must first enter your User Password (🔑 Reference Manual "Security Measures")

Upon entering your User Password and pressing



\*1 If you are starting from the suspend mode (🔑 Reference Manual "Suspend / Hibernation Functions"), if after three attempts the correct password is not input, or if no password is entered for about a minute, the computer returns to the suspend mode.

● When an application or file that was previously displayed appears on your screen,

the suspend or hibernation mode (🔑 Reference Manual "Suspend / Hibernation Functions") has been set.

### 3 Select your application

You are able to start working on your computer.

#### NOTE

##### Windows 95

The power saving function is factory set, so if there is no input from a key, the touch pad, or the external mouse for two minutes, the LCD is powered off (ECO mode). The LCD will resume operation when the touch pad or the external mouse is used or a key is pressed.

The computer may enter the ECO mode while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, for resuming from the ECO mode, do not press **Enter** which may trigger a selection, instead, press a key unrelated to the direct triggering of a selection, like the **Ctrl** key.

##### Windows 98

The power saving mode ([Power Scheme] in [Control Panel] - [Power Management]) is factory set, so if there is no input from a key, the touch pad, or an external mouse (when one is connected) for a certain interval of time, the power to the LCD is cut, and the power to the hard disk is shut off. In addition, when the computer is left alone, it automatically enters the suspend\* mode (🔑 Reference Manual "Suspend/Hibernation Functions").

The LCD will resume operation when the touch pad is used or a key, or an external mouse is pressed.

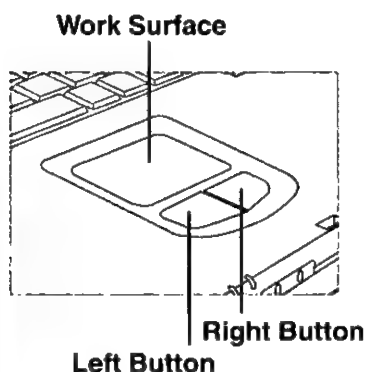
The power to the LCD may be turned off while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press the **Enter** key to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like the **Ctrl** key.



\*With Windows 98, "Suspend" is called "Standby".


# Starting Up/Shutting Down

## Using the Touch Pad

Use the touch pad to move the cursor on the display and perform normal computer operations. For instructions on how to handle the touch pad, refer to page 15. The touch pad has the following two modes of operation.



Microsoft® IntelliMouse™ Wheel Mode (Setting at the time of purchase)	Original Mode
<p>Wheel mode operations (almost identical to the case of using the Microsoft® IntelliMouse™ for scroll, zoom, etc., operations) are possible for Microsoft® wheel function-compatible applications.</p> <p>Microsoft® IntelliMouse™ is a mouse-type device that, in addition to the two conventional buttons, incorporates a wheel able to rotate forwards/backwards.</p>	<p>Only scroll operation is possible for applications not compatible with the Microsoft® wheel function.</p> <p>Even for applications compatible with the Microsoft® wheel function, there are cases where only vertical scrolling or only horizontal scrolling is possible in this mode.</p>
<p><b>Scrolling Area</b></p>  <p>For the Pan and Auto Scroll functions, the entire work surface of the touch pad can be used for scrolling.</p>	<p><b>Scrolling Area</b></p>  <p><b>Scrolling up/down</b> Possible when a check mark ✓ is added for [Vertical].</p> <p><b>Scrolling side-to-side</b> Possible when a check mark ✓ is added for [Horizontal].</p>


 : Typical mouse operations use this area.

When no check mark is added for [IntelliMouse Wheel mode], [Horizontal] and [Vertical] of [Scroll Configuration], the entire surface can be used for typical mouse operations.

### NOTE

When you are not sure whether an application is compatible with the Microsoft® wheel function or not, try using both modes. Furthermore, depending on the application, there are cases where scrolling may not be possible with either mode.

## Changing the mode of the touch pad

- 1 Select  from the taskbar or select [Motion] in [Start] - [Settings] - [Control Panel] - [Mouse].
- 2 ● To set the Microsoft® IntelliMouse™ Wheel mode  
Add the check mark ✓ for [IntelliMouse Wheel mode] of [Scroll Configuration].  
● To set the original mode  
Delete the check mark for [IntelliMouse Wheel mode] of [Scroll Configuration] and add the check mark ✓ for [Horizontal] and/or [Vertical].
- 3 Press [OK].

## Handling the Touch Pad


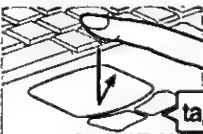
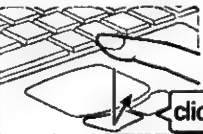

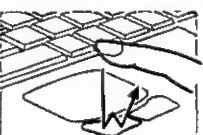
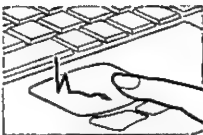

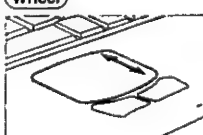

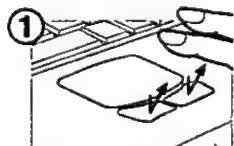

- Do not place any object on the work surface or press down forcefully with sharp-pointed objects (i.e. nails), hard objects or objects that can leave marks (i.e. pencils and ball point pen).
- Do not allow things that could dirty the touch pad, such as oil. The cursor may not work properly in such cases.
- When the touch pad becomes dirty:  
Wipe to remove dirty areas by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.  
Do not use benzene or thinner, or disinfectant-type alcohol.



## Basic Operation


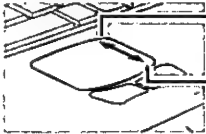
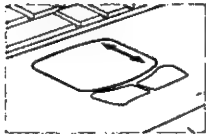
**(Wheel)** Indicates an operation applicable to the Microsoft® IntelliMouse™ Wheel mode.

**(Original)** Indicates an operation applicable to the original mode.

Function	Touch Pad Operation
<b>Moving the Cursor</b> <b>(Wheel)</b> <b>(Original)</b>	 <p>Move the tip of your finger lightly over the surface.</p>
<b>Tapping/Clicking</b> <b>(Wheel)</b> <b>(Original)</b>	 <p>tapping</p> <p>or</p>  <p>clicking</p>
<b>Double-Tapping/Double-Clicking</b> <b>(Wheel)</b> <b>(Original)</b>	 <p>double-tapping</p> <p>or</p>  <p>double-clicking</p>
<b>Dragging</b> <b>(Wheel)</b> <b>(Original)</b>	 <p>Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface.</p> <p>or</p>  <p>While holding down the button, moving your finger on the work surface.</p> <p>● When a check mark ✓ is added for [use Drag Lock] *</p> <p>After the drag operation (above : left side), it is necessary to determine the destination (i.e., location of drop) by one tap. Under the condition no destination is selected, do not use the suspend or hibernation function. Nothing is shown on the display, even after resuming from the suspend or hibernation mode.</p> <p>In this case, the display will return after a tap or click is made.</p> <p>* In [Start] - [Settings] - [Control Panel] - [Mouse] - [Tap and Buttons]</p>
<b>Scroll*</b> <b>(Wheel)</b> <b>(Original)</b>	 <p>Wheel</p>  <p>Original</p> <p>Scroll a document (rotate the wheel)</p>
<b>Auto Scroll*</b> <b>(Wheel)</b>	 <p>①</p>  <p>②</p> <p>Operate after pressing the two buttons simultaneously.</p> <p>● When releasing the auto scroll function: One tap on the work surface.</p>

The illustrations shown may differ from the actual physical appearances.

# Starting Up/Shutting Down

Function	Touch Pad Operation
<b>Pan*</b> (Wheel) Scroll in various directions of a document (move the mouse slightly while holding down the wheel)	 Operate while holding down the two buttons.
<b>Zoom*</b> (Wheel) Magnify/reduce the display of a document. (rotate the wheel while holding down (Ctrl))	 (Ctrl) + Magnify Reduce
<b>Data Zoom*</b> (Wheel) Display or hide a document, or perform operations to return to or proceed with Internet Explorer. (rotate the wheel while holding down (Shift))	 (Shift) +

Within the parentheses ( ) are operations to follow when using an external Microsoft® IntelliMouse™.

\* Indicates that the movements will differ depending on the application.

## CAUTION

- When an external mouse or trackball with additional functions (e.g., wheel function) is connected, a part or all of the additional functions may fail to operate. To use these additional functions, install the driver or application software of the external device by following the procedure below. However, once the driver or application software is installed, touch pad functions (e.g., auto scroll) may not operate even if the touch pad is enabled. (see the procedure for "When you want to re-enable the touch pad.")

- 1 In [Control Panel] - [System] - [Device Manager], select [touch pad] in [Mouse], press [Remove] to delete it, then press [OK] to confirm the deletion.
- 2 Power off your computer (☞ page 17) and connect the external mouse or trackball device to the computer.
- 3 Turn the power on and run the Setup Utility (☞ Reference Manual "Setup Utility"). In [Main] menu, set [Touch Pad] to [Disable] and close the Setup Utility.
- 4 Following the operating instructions for the connected external mouse, install the necessary driver.

After the installation, set [Touch Pad] to [Disable] in the Setup Utility.

Do not enter the suspend or hibernation mode when an external mouse is connected to the serial port.

### When you want to re-enable the touch pad;

- 1 In [Control Panel] - [System] - [Device Manager], when an external mouse or trackball device is displayed in [Mouse], press [Remove] to delete it, and then press [OK] to confirm the deletion.
- 2 Power off your computer (☞ page 17) and remove the external mouse or trackball device.
- 3 Turn the power on and run the Setup Utility (☞ Reference Manual "Setup Utility"). In [Main] menu, set [Touch Pad] to [Enable] and close the Setup Utility.
- 4 Confirm whether [touch pad] exists in [Mouse] (in [Control Panel] - [System] - [Device Manager]).

(To next page)

### CAUTION

#### Windows 95

When [Microsoft PS/2 Port Mouse] is displayed in [Mouse]:

- 1 Select [Microsoft PS/2 Port Mouse] and then press [Properties].
- 2 Select [Driver] - [Update Driver] and then press [Next].
- 3 At the [Update Device Driver Wizard], press [Other Locations].
- 4 Input [C:\util\drivers\mouse] and then press [OK].
- 5 Press [Finish].
- 6 At the [Insert Disk], press [OK].
- 7 Input [C:\util\drivers\mouse] and then press [OK].
- 8 The display will ask you to restart Windows, press [Yes].

#### Windows 98

When [PS/2 Compatible Mouse Port] is displayed in [Mouse]:

- 1 Select [PS/2 Compatible Mouse Port] and then press [Properties].
- 2 Select [Driver] - [Update Driver] and then press [Next].
- 3 Select [Display a list of all the drivers....] and then press [Next].
- 4 Press [Next].
- 5 At the [Update Driver Warning], press [Yes] and then press [Next].
- 6 At the [Insert Disk], press [OK].
- 7 Input [C:\util\drivers\mouse] and then press [OK].
- 8 Press [Finish].
- 9 The display will ask you to restart Windows, press [Yes].

### NOTE

The double-tapping speed of the touch pad cannot be changed.

## Shutting Down (power off your computer)

This procedure is shutting down without using the suspend or hibernation function.

( Reference Manual "Suspend/Hibernation Functions")

### 1 Display the shut down screen

After saving important data and closing each application, select [Shut Down] from the [Start] menu.

#### NOTE

From the keyboard,

You may choose to press down on , then select the menu with  or .

### 2 Confirm shut down

Select [Shut down].

Your computer will power off automatically.


(In the OFF state, if you are not recharging your battery pack or if the pack is fully charged, your computer consumes approximately 1.5 W.)

### Restarting your computer (without shutting down)

Select [OK] after selecting [Restart].

#### NOTE

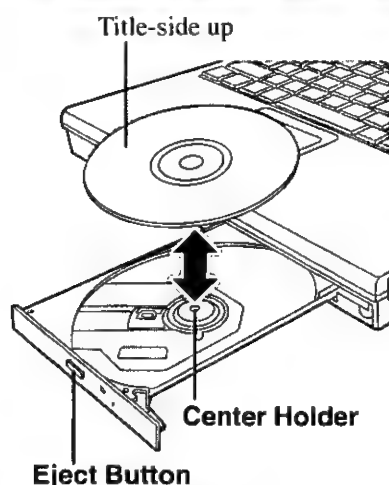
To quickly resume computer operation after shutting down,

The suspend\* or hibernation function is available. ( Reference Manual "Suspend/Hibernation Functions")

\*With Windows 98, "Suspend" is called "Stand by".

# Starting Up/Shutting Down

## Using the CD-ROM Drive



### Installing the CD

- 1 Turn your computer on
- 2 Press the eject button
- 3 Secure the CD on the center holder
- 4 Close the tray

### CAUTION

- Do not place items other than CDs on the tray.
- Do not leave the tray in the open position. Also, do not touch the lens area with your fingers.
- When the tray is opened, applying too much force to it could cause it to break.
- Do not open the CD-ROM drive or move the computer while an application is in the process of accessing the CD-ROM drive. Doing so could cause it to malfunction.
- Cleaning the CD-ROM drive using a CD lens cleaner (except the liquid type cleaner) is recommended if it malfunctions.
- Do not use the CD-ROM drive in a location where there is a lot of oily smoke or tobacco smoke. Doing so could shorten the service life of the lens.
- Never insert foreign objects such as paper clips into the slot in the CD-ROM drive.
- Do not use CDs that have become deformed (warped, not completely round, etc.).

### Using the CD-ROM pack in the MS-DOS mode

- 1 Click the [Start] button then select [Shut Down].
- 2 Select [Restart in MS-DOS mode] and click [OK].
- 3 Open the "CONFIG.SYS" file for editing by issuing the following commands:  
`cd \` **(Enter)**  
`edit config.sys` **(Enter)**
- 4 Move the cursor to the line containing "ATAPICD.SYS" or "OAKCDROM.SYS", and delete the characters "rem" at the beginning of the line. (Deleting "rem" causes the item to become valid.)  
**Windows 95** `DEVICEHIGH=C:\WINDOWS\COMMAND\ATAPICD.SYS /D:MSCD000`  
**Windows 98** `DEVICEHIGH=C:\WINDOWS\COMMAND\OAKCDROM.SYS /D:MSCD000`  
(If this line is missing, add it.)
- 5 Press **(Alt) + (F)**, then **(S)** to save the file. Then press **(Alt) + (F)**, then **(X)** to exit the Edit program.
- 6 Follow the same steps to edit the "AUTOEXEC.BAT" file.  
`edit autoexec.bat` **(Enter)**
- 7 Move the cursor to the line containing "MSCDEX.EXE" and delete the characters "rem" at the beginning of the line. (Deleting "rem" causes the item to become valid.)  
`LOADHIGH C:\WINDOWS\COMMAND\MSCDEX.EXE /D:MSCD000 /L:L`  
(If this line is missing, add it.)
- 8 Press **(Alt) + (F)**, then **(S)** to save the file. Then press **(Alt) + (F)**, then **(X)** to exit the Edit program.
- 9 Restart the computer.

## About the "Reference Manual"

The Reference Manual can be accessed on your computer. When a printer is connected, it is also possible to print.

This manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works and other useful information.

### Run the Reference Manual

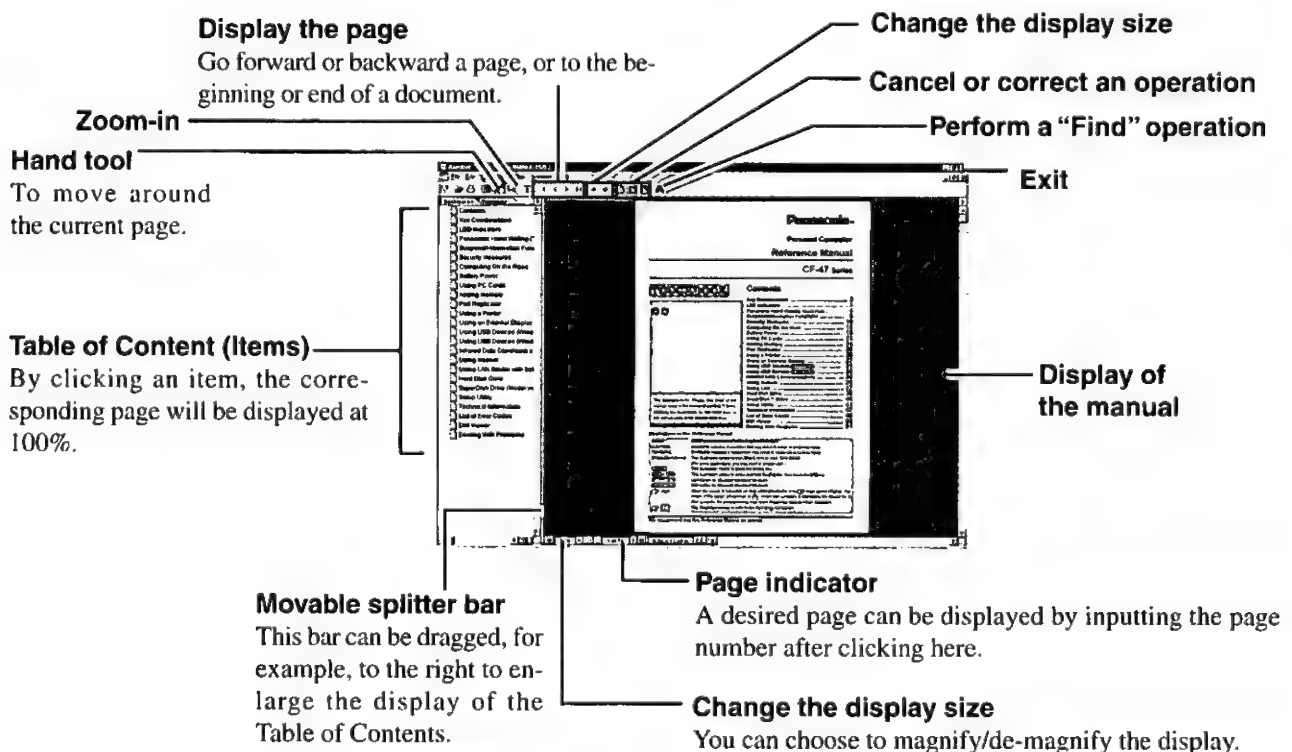
**1** Turn your computer on

**2** Select [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals]

When the Reference Manual is started up for the first time, the License Agreement will be displayed. After reading the agreement, select [Accept] to access the Reference Manual.

#### NOTE

When the Reference Manual is run for the first time, an error message may appear if the Reference Manual is run using a method that differs from the above explanation. If an error message appears, press [OK].



#### CAUTION

- Illustrations may be difficult to view depending on the magnification. If this is the case, we recommend that the display be magnified.
- When the taskbar is hidden at the bottom portion of Acrobat® Reader, set the maximum display window size.
- If a printer is connected, we recommend printing the Reference Manual. The illustrations and display samples may not print with a high quality.

# Handling and Maintenance

## Usage Environment

### ● Environment

- Place the computer on a flat stable surface.
- In use: Temperature: 5 °C to 35 °C {41 °F to 95 °F}  
Humidity: 30% to 80% RH (No condensation)
- Not in use: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}  
Humidity: 30% to 90% RH (No condensation)

### ● Places not to use your computer

- Such areas may result in damage to the computer.  
**Areas exposed to direct sunlight**

### Areas with electronic equipment

These areas may interfere with your display or cause your computer to produce strange sounds.



### Areas with extremely high/low temperatures

- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

## Handling

- Do not drop or hit your computer against solid objects.  
Do not stand the computer on its side or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- It is a good idea to make backup copies on floppy disks and carry them with you.
- Do not leave a floppy disk in the drive while transporting your computer.
- Do not carry your computer when it is ON.
- Remove all cables before transporting your computer.
- We recommend preparing a fully charged battery (and optional charger, if possible).

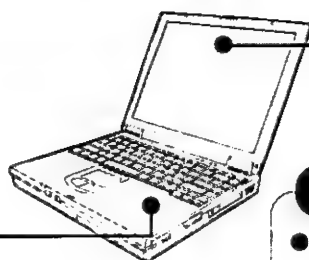
When transporting spare batteries inside a package, briefcase, etc., it is recommended that the batteries be stored in a plastic bag.

- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Always carry your computer with you. Never check it with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.

## Maintenance

### Areas excluding the display:

Firmly squeeze a soft wet cloth containing water or detergent (for kitchen use) diluted with water and gently wipe the computer. If a detergent other than a detergent for kitchen use is used (e.g., low-alkaline detergent), it may adversely affect the surface (e.g., discoloration).



### Display:

Use a soft dry cloth like gauze to lightly wipe the display.

### CAUTION

- Do not use benzene or thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside, this may cause the computer to work improperly or be damaged.

## CD-ROM

- Do not allow CDs to become dirty or scratched.
- Do not place or store CD in locations exposed to heat, direct sunlight, humidity or dust.
- Do not write on the surface of the CD with a ball-point pen or other writing instrument, or apply label on the CD.
- Do not drop, bend, or place heavy objects on top of CDs.
- If the CD is brought from a cold into a warm environment, moisture may form on the disc. Wipe this moisture off with a soft, dry, lint-free cloth before using the CD.

- Cleaning the CD using a CD disc cleaner is recommended once every 2 or 3 months.

After wiping the CD with a moist, soft cloth, wipe it with a dry cloth. Always wipe from the center toward the edge.





# List of Error Codes

The following is a list of the messages that BIOS can display. Most of them occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured. Following the list are explanations of the messages and remedies for reported problems.

If your system displays one of except the messages marked below with an asterisk (\*), write down the message and contact Panasonic Technical Support. If your system fails after you make changes in the Setup menus, reset the computer, enter Setup and install Setup defaults or correct the error.

**0200 Failure Fixed Disk**

Fixed disk in not working or not configured properly. Check to see if fixed disk is attached properly. Run Setup. Find out if the fixed-disk type is correctly identified.

**0210 Stuck key**

Stuck key on keyboard.

**0211 Keyboard error**

Keyboard not working.

**0212 Keyboard Controller Failed**

Keyboard controller failed test. May require replacing keyboard controller.

**0213 Keyboard locked - Unlock key switch**

Unlock the system to proceed.

**0220 Monitor type does not match CMOS - Run SETUP**

Monitor type not correctly identified in Setup.

**0230 Shadow RAM Failed at offset : *nnnn***

Shadow RAM failed at offset *nnnn* of the 64k block at which the error was detected.

**0231 System RAM Failed at offset : *nnnn***

System RAM failed at offset *nnnn* of in the 64k block at which the error was detected.

**0232 Extended RAM Failed at offset : *nnnn***

Extended memory not working or not configured properly at offset *nnnn*.

**0250 System battery is dead - Replace and run SETUP**

The CMOS clock battery indicator shows the battery is dead. Replace the battery and run Setup to reconfigure the system.

**0251\* System CMOS checksum bad - Default configuration used**

System CMOS has been corrupted or modified incorrectly, perhaps by an application program that changes data stored in CMOS. The BIOS installed Default SETUP Values. If you do not want these values, enter Setup and enter your own values. If the error persists, check the system battery or contact Panasonic Technical Support.

**0260 System timer error**

The timer test failed. Requires repair of system board.

**0270 Real time clock error**

Real-time clock fails BIOS test. May require board repair.

**0280\* Previous boot incomplete - Default configuration used**

Previous POST did not complete successfully. POST loads default values and offers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.

**0281 Memory Size found by POST differed from CMOS**

Memory size found by POST differed from CMOS.

**02B0 Diskette drive A error**

**02B1 Diskette drive B error**

Drive A: or B: is present but fails the BIOS POST diskette tests. Check to see that the drive is defined with the proper diskette type in Setup and that the diskette drive is attached correctly.

**02B2 Incorrect Drive A type - run SETUP**

Type of floppy drive A: not correctly identified in Setup.

**02B3 Incorrect Drive B type - run SETUP**

Type of floppy drive B: not correctly identified in Setup.

**02D0 System cache error - Cache disabled**

RAM cache failed and BIOS disabled the cache. On older boards, check the cache jumpers. You may have to replace the cache. See Panasonic Technical Support. A disabled cache slows system performance considerably.

**02F0: CPU ID:**

CPU socket number for Multi-Processor error.

**02F4: EISA CMOS not writable**

ServerBIOS2 test error: Cannot write to EISA CMOS.

# List of Error Codes

## **02F5: DMA Test Failed**

ServerBIOS2 test error: Cannot write to extended DMA (Direct Memory Access) registers.

## **02F6: Software NMI Failed**

ServerBIOS2 test error: Cannot generate software NMI (Non-Maskable Interrupt).

## **02F7: Fail - Safe Timer NMI Failed**

ServerBIOS2 test error: Fail-Safe Timer takes too long.

## **device address Conflict**

Address conflict for specified *device*.

## **Allocation Error for: device**

Run ISA or EISA Configuration Utility to resolve resource conflict for the specified *device*.

## **CD ROM Drive**

CD-ROM Drive identified.

## **Entering SETUP ...**

Starting Setup Utility.

## **Failing Bits : *nnnn***

The hex number *nnnn* is a map of the bits at the RAM address, which failed the memory test. Each 1 (one) in the map indicates a failed bit. See error 230,231 or 232 for offset address of the failure in System, Extended or Shadow memory.

## **Fixed Disk *n***

Fixed disk *n* (0-3) identified.

## **Invalid System Configuration Data**

Problem with NVRAM (CMOS) data.

## **I/O device IRQ conflict .**

I/O device IRQ conflict error.

## **PS/2 Mouse Boot Summary Screen:**

PS/2 Mouse installed.

## ***nnnn* kB Extended RAM Passed**

Where *nnnn* is the amount of RAM in kilobytes successfully tested.

## ***nnnn* Cache SRAM Passed**

Where *nnnn* is the amount of system cache in kilobytes successfully tested.

## ***nnnn* kB Shadow RAM Passed**

Where *nnnn* is the amount of shadow RAM in kilobytes successfully tested.

## ***nnnn* kB System RAM Passed**

Where *nnnn* is the amount of system RAM in kilobytes successfully tested.

## **Operating system not found**

Operating system cannot be located on either drive A: or drive C:. Enter Setup and see if fixed disk and drive A: are properly identified.

## **Parity Check 1 *nnnn***

Parity error found in the system bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????. Parity is a method for checking errors in binary data. A parity error indicates that some data has been corrupted.

## **Parity Check 2 *nnnn***

Parity error found in the I/O bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????.

## **Press <F1> to resume, <F2> to Setup, <F3> for previous**

Displayed after any recoverable error message. Press <F1> to start the boot process or <F2> to enter a Setup and change the settings. Press <F3> to display the previous screen (usually an initialization error of an **Option ROM**, i.e., an add-on card). Write down and follow the information shown on the screen.

## **Press <F2> to enter Setup**

Optional message displayed during POST. Can be turned off in Setup.

## **PS/2 Mouse:**

PS/2 mouse identified.

## **System BIOS shadowed**

System BIOS copied to shadow RAM.

## **UMB upper limit segment address : *nnnn***

Displays the address *nnnn* of the upper limit of **Upper Memory Blocks**, indicating released segments of the BIOS which can be reclaimed by a virtual memory manager.






## **Video BIOS shadowed**

Video BIOS successfully copied to shadow RAM.


# Dealing with Problems

When a problem occurs, please refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, please contact Panasonic Technical Support.

## ● Starting Up

The power indicator or battery indicator is not lit	<ul style="list-style-type: none"> <li>● Check the cable connection for the AC adapter.</li> <li>● Check to see if a fully charged battery is properly installed.</li> <li>● Remove the battery pack and disconnect the AC adapter, then connect them again.</li> </ul>
 or  is displayed	Please input your password. If you have forgotten it, contact Panasonic Technical Support.
[POST Startup Error(s)] is displayed	 page 21
Windows startup, or an operation is extremely slow	Press <b>(F9)</b> in the Setup Utility (  <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)
The date and time are incorrect	You can set the date and time through [Date/Time] in [Start] - [Settings] - [Control Panel]. If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Please contact Panasonic Technical Support.
Others	<ul style="list-style-type: none"> <li>● Press <b>(F9)</b> in the Setup Utility ( <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings).</li> <li>● Try removing all peripheral devices.</li> <li>● In the MS-DOS mode, run SCANDISK to check the hard disk.</li> <li>● At start-up, press <b>(F8)</b> (<b>Windows 98</b> <b>(Ctrl)</b>) to operate the computer in the Safe mode.</li> </ul>

## ● Battery Indicator

The red battery indicator lights. Repeated beeping sound while the computer is in use.	The battery level is low. Save your data and power off your computer. After connecting the AC adapter or replacing the battery pack with a fully charged one, turn your computer on.
The red indicator blinks	<ul style="list-style-type: none"> <li>● The battery pack or recharging function may be defective. Quickly remove the battery pack and disconnect the AC adapter, then connect them again.</li> <li>● If the problem persists, contact Panasonic Technical Support.</li> </ul>
After the AC adapter is connected, the orange indicator blinks five times	Unable to charge because of an improper temperature range. (  page 6)

## ● Character Input

Unable to input anything but numerals	If <b>NumLk</b> and <b>Key Pad</b> are on, the Numeric Key Pad is ON. To switch it OFF, press <b>(Fn)</b> + <b>(Key Pad)</b> .
Only capital letters are being input	If <b>CapsLock</b> is on, the Caps Lock function is ON. To switch it OFF, press <b>(Caps Lock)</b> .
<b>Windows 95</b> How to input European characters (ß, à, ç), symbols or Euro Currency Symbol is unclear	Select [Start] - [Programs] - [Accessories] - [Character Map]. The Character Map will be displayed. Point to the desired font name and select it.
<b>Windows 98</b> How to input European characters (ß, à, ç) or symbols is unclear	Select [Start] - [Programs] - [Accessories] - [System Tools] - [Character Map]. The Character Map will be displayed. Point to the desired font name and select it.

# Dealing with Problems

## ● Display

No display after powering on	<ul style="list-style-type: none"> <li>● At the time of purchase, the display setting is preset for an external display. If you connect an external display, the screen is displayed on the external display.</li> <li>● When there is no display to an external display, <ul style="list-style-type: none"> <li>• Check your cable connection to the external display.</li> <li>• Confirm your display is powered on.</li> <li>• Check the settings for your external display.</li> </ul> </li> <li>● Try changing the display by pressing <b>(Fn) + (F3)</b>.</li> <li>● When displaying only through an external display, if the computer is shut down by using the suspend or hibernation function, there will be no display on the LCD unless the external display is connected when operations are resumed. In this case, connect the external display.</li> </ul>
The power has not been cut, but after a certain period of time, there is no display	<ul style="list-style-type: none"> <li>● Has the computer been set to the power-saving mode? To resume operation of your computer from ECO mode, press any key (like <b>(Ctrl)</b>).</li> <li>● To save power, your computer may have automatically entered the suspend (or hibernation*) mode. (☞ <small>Reference Manual</small> "Computing On the Road")</li> </ul>
The resolution of the display cannot be changed	Set [None] for [Wallpaper] in [Start] - [Settings] - [Control Panel] - [Display] - [Background], and then press [OK]. Then, once again try changing the resolution. After the change, be sure to restart the computer.
An afterimage appears (i.e., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors.	<p>If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</p> <p>High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.</p>
The motion of the mouse cursor is not smooth	Select [Start] - [Settings] - [Control Panel] - [Mouse] - [Motion] and add the check mark ✓ for [Show trails].
The cursor does not move in scrolling area of the touch pad	When the Microsoft® IntelliMouse™ Wheel mode or the original mode is set for the touch pad, only scroll operations are possible for the right part or bottom part of the touch pad. In this case, cursor operations are possible by using the work surface excluding the right part or bottom part. When no mode is set, the entire surface of the touch pad can be used for cursor operations. (☞ page 14)
During simultaneous display, the screen of the external display becomes disordered	Try changing the display by pressing <b>(Fn) + (F3)</b> .

\* Windows 95 only

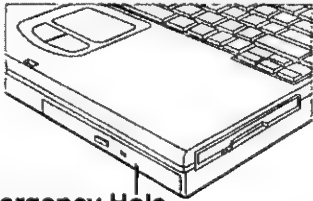
## ● Application Software

Computer hangs	<ul style="list-style-type: none"> <li>● Press <b>(Ctrl) + (Alt) + (Del)</b> to reboot the computer.</li> <li>● After powering down by pressing the sleep switch for more than four seconds, slide the power switch to power on and open the application again. If the program no longer works normally, go to [Start] - [Settings] - [Control Panel] - [Add/Remove Programs] to delete the program. Then, try installing the program once again.</li> </ul>
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## ● Sound Files

Interfering noise is generated while a sound file is being played	<p>Continuous interfering noise may be generated while a sound file is being played if the AC adapter is removed/inserted, the key combination [Fn] + [F10] is pressed, or the LCD panel is closed.</p> <p>In such cases, after the playback of the sound file ends, select [Disable All] for [Secondary Buffer] in [Control Panel] - [YAMAHA DS-XG Audio Config] - [DirectSound], and then press [OK]. (Sound file = *.mpg, *.mid, *.wav, *.avi, etc.)</p>
---	---

## ● Disk Operations

Cannot read/write to a floppy disk	<ul style="list-style-type: none"> <li>● Has the floppy disk been correctly inserted?</li> <li>● Has the floppy disk been correctly formatted?</li> <li>● Has the Setup Utility been used to set [Floppy Operation] to [Enable]? (☞ <small>Reference Manual</small> "Setup Utility")</li> <li>● Your floppy disk content may be corrupted.</li> </ul>
Unable to write to a floppy disk	Is the floppy disk write-protected?
How to format a floppy disk is unclear	Select [Format] in [My Computer] - [3 1/2 Floppy (A:)] - [File]. After confirming the disk volume and format type, start formatting.
Unable to read/write to the hard disk	<ul style="list-style-type: none"> <li>● Your drive or file may not have been properly set.</li> <li>● Check to see if the hard disk is full. If it is full, delete unnecessary files.</li> <li>● Your hard disk content may be corrupted. Contact Panasonic Technical Support.</li> </ul>
Trouble has occurred with the CD	You may need to clean the lens or CD; refer to (☞ page 18) on how to do so.
When the previous item is not the cause	Try testing another drive or media.
The access lamp (💡) does not light	Is the CD loaded on the tray correctly?
Cannot play CD or read data from it	Is the CD bent, scratched, or dirty?
Cannot eject CD	<p>Is the computer powered on?</p> <p>To remove a CD when the computer is powered off, insert a sharp object such as the bent-out tip of a paper clip into the emergency hole. Pushing it completely to the end will free the tray so that it can be pulled out.</p>  <p style="text-align: right;"><b>Emergency Hole</b></p>
A blue background appears on the screen with the MPEG image	Did you open the CD-ROM drive or remove the MPEG CD while it was operating? Re-insert the MPEG CD and close the CD-ROM drive. Press <b>(Enter)</b> .
The CD-ROM drive vibrates a lot	Is the CD bent or labeled?
No sound from music CDs	In [Control Panel] - [Power] - [DS-XG Power], select [Full power level].

## ● Key Operation

<p>If you change the video output destination by pressing <b>(Fn) + (F3)</b> under the condition the full DOS screen is open (in [Start]-[Programs]-[MS-DOS Prompt]), when you close the MS-DOS screen by typing "Exit", the computer will return to the output destination existing at the time you entered the MS-DOS mode</p>	<p>Press <b>(Fn) + (F3)</b> again.</p> <p>( <b>Windows 98</b> The combination does not work when the computer is in the Dual-Display Mode.)</p>
--	---

# Reinstalling Software

## Before Reinstallation

### ● Preparing

You will need the Product Recovery CD-ROM included in the Windows System Pack and the FIRSTAID FD you made earlier.

#### NOTE

If you have not created the FIRSTAID FD, you can create by selecting [Create BACKUP DISK] in [Start] - [Programs] - [Panasonic]. If you can not create this disk, please contact Panasonic Technical Support.

### ● Important

- Save all important data. If reinstallation is carried out, all data existing prior to the installation will be lost. The reinstallation will return the computer to close to the conditions at time of purchase.
- Before the reinstallation procedure, remove all peripherals.
- Be sure the AC adapter is connected until the reinstallation procedure is completed.

## Reinstalling

#### CAUTION

If data on your hard disk is compressed, the data should be uncompressed.

- 1 Turn the computer on.
- 2 When the message [Press <F2> to enter SETUP] is displayed, press **(F2)** and then run the Setup Utility. If the password has been set, enter the supervisor password.
- 3 Press **(F9)**.  
At the confirmation message, select [Yes] and press **(Enter)**.
- 4 Select [Security] menu and set [Boot Up Drive] to [CDD/A:/C:].
- 5 Set the Product Recovery CD-ROM and FIRSTAID FD.
- 6 Press **(F10)**.  
At the confirmation message, select [Yes] and press **(Enter)**. The computer will reboot, and this screen should appear.

Select the number

1. Restore the whole HDD to factory default
2. Restore the drive C to factory default
3. End

- 7 Make a selection from the menu.

**To restore all contents of the hard disk to factory default, including the partition setting(s):**

Select [1. Restore the whole HDD to factory default].

**To restore the hard disk (C drive) to factory default, excluding the partition setting(s):**

Select [2. Restore the drive C to factory default].

#### NOTE

FAT16 file system is not supported.

- 8 At the confirmation message, press **(Y)**.  
The operations of "format" and "restore" for the hard disk start automatically. (The operations take about one hour.)
- 9 After the reinstallation procedure completes, the following message will appear on the display.

All data on the whole HDD has been restored to the factory default.  
After removing floppy disk and the Product Recovery CD-ROM, restart the computer and set up Windows .....

Restart the computer by pressing **(Ctrl) + (Alt) + (Del)**, and perform the setup procedure for Windows by following the instructions on the screen. ➡ page 10

#### NOTE

During the reinstallation procedure, the settings of the Setup Utility are changed as follows.

When necessary, please change these settings again.

Power Menu	Power Management :Disable
Sleep Switch	:No Action

When necessary, in the Setup Utility, set [Boot Up Drive] to [A:/C:].



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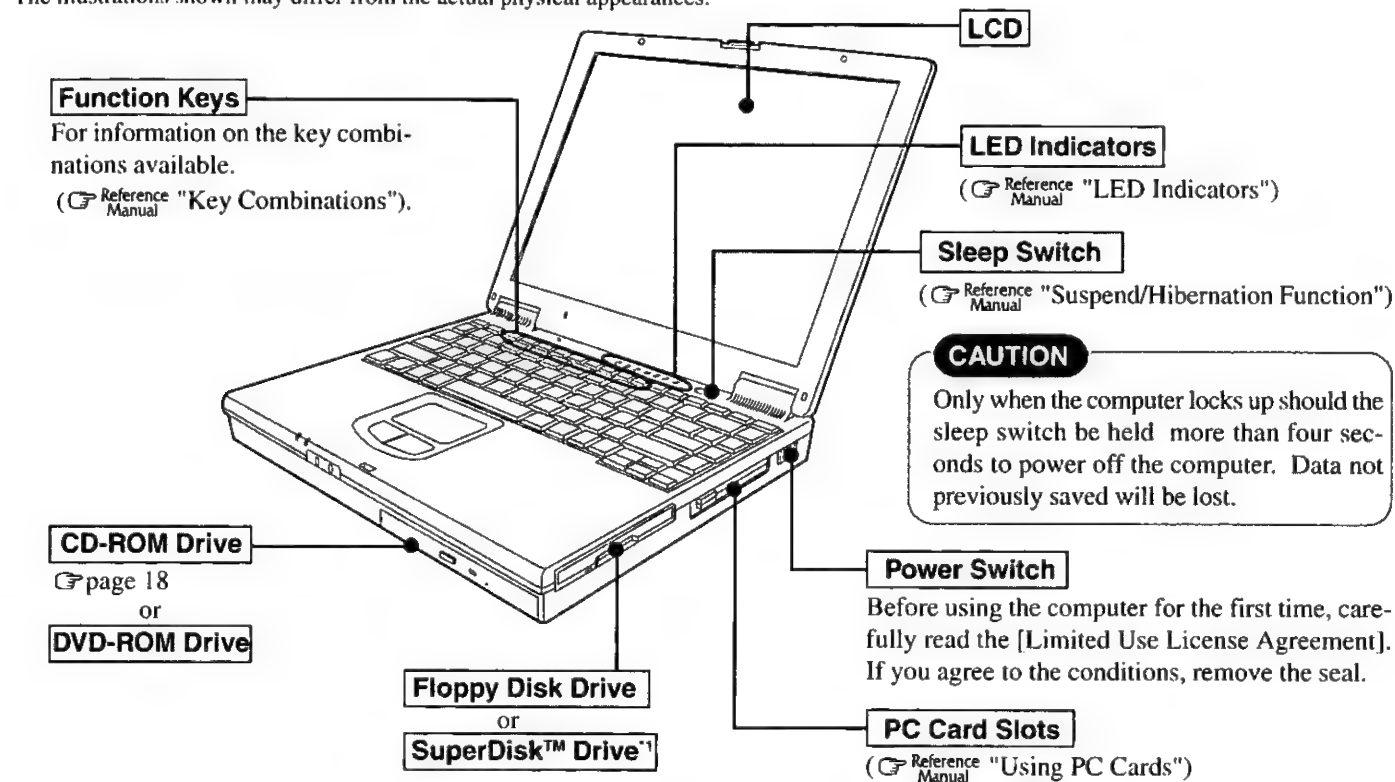
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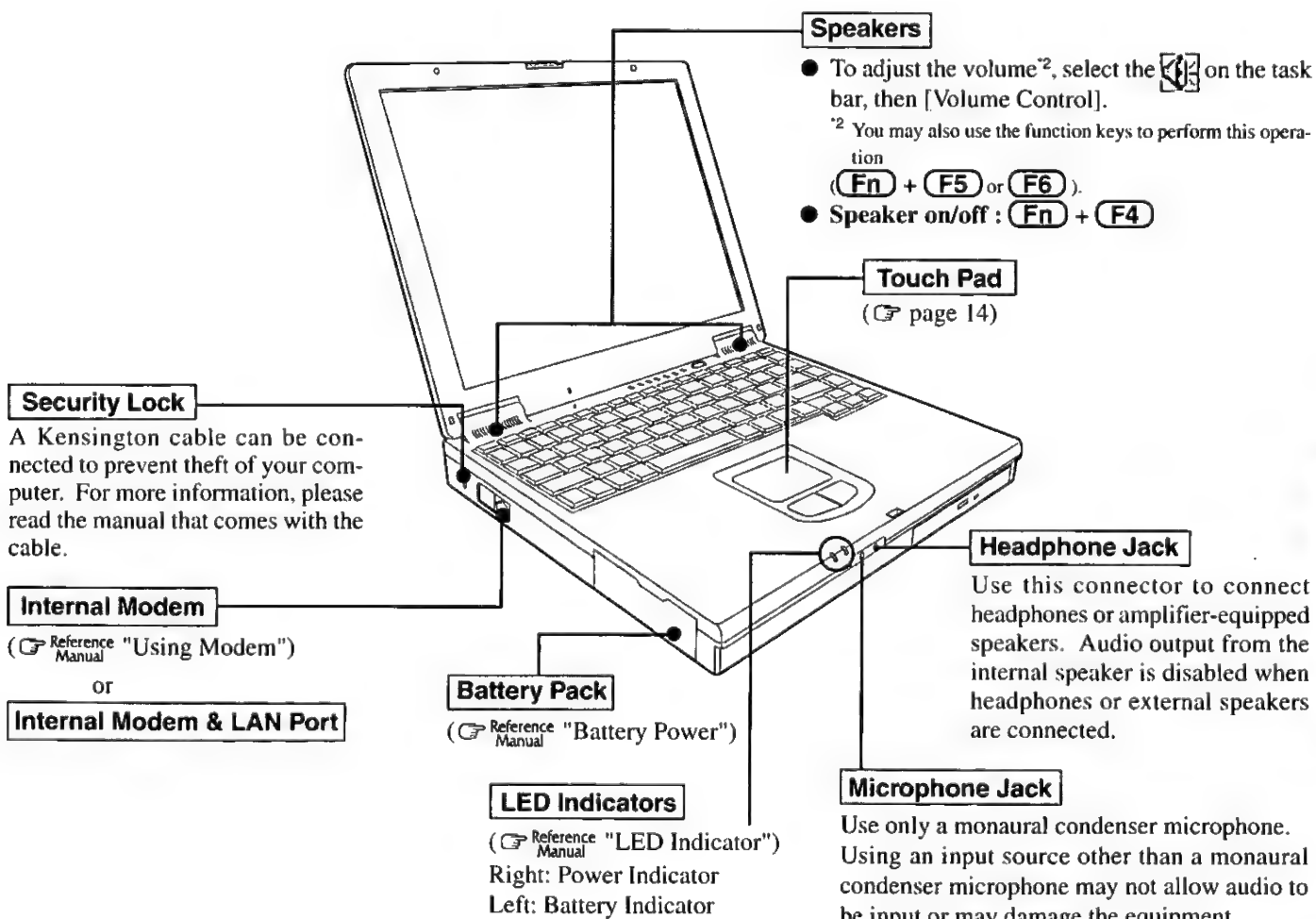
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# Names and Functions of Parts

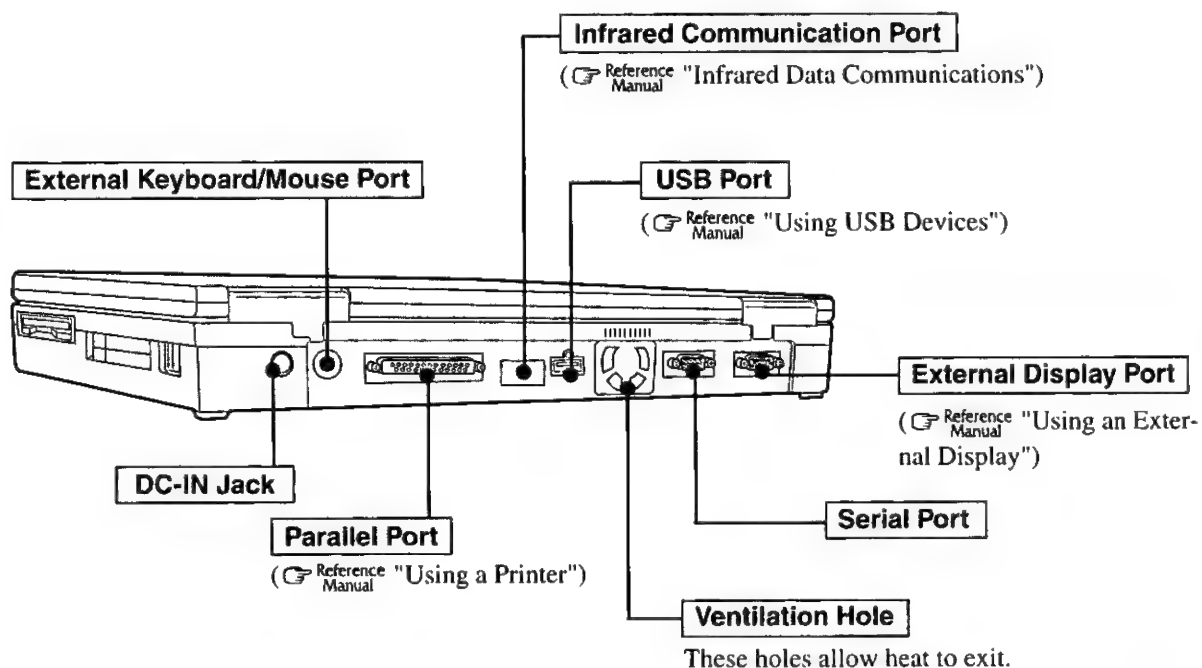
The illustrations shown may differ from the actual physical appearances.



<sup>1</sup> SuperDisk™ and SuperDisk logo are trademarks of Imation Corp.



# Names and Functions of Parts

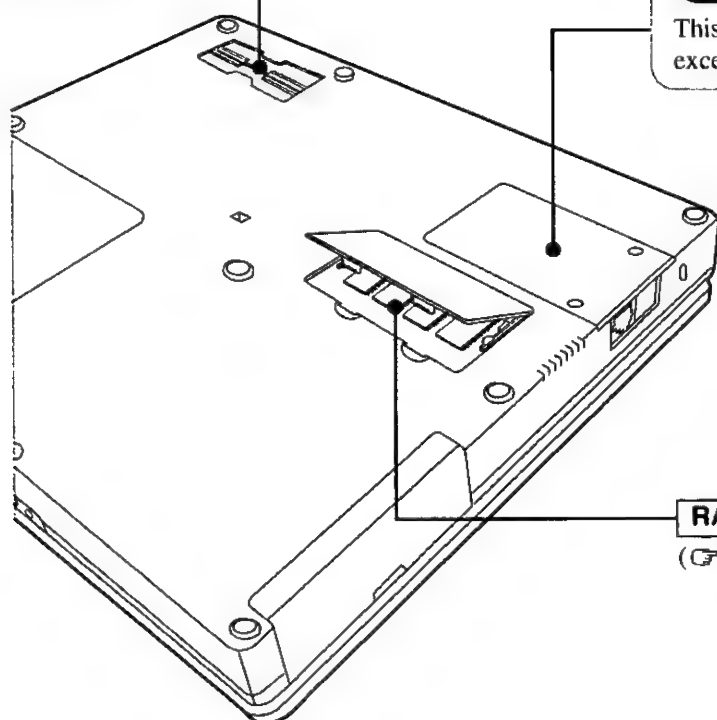


## CAUTION

Do not block or place the computer in a location that may prevent proper ventilation.

## Expansion Bus Connector

(Reference Manual "Port Replicator")



## CAUTION

This cover is not to be opened by anyone except authorized service personnel.

# Specifications

This page provides the specifications for the basic model CF-47K4CJAAM. The model names differ depending on whether or not a SuperDisk drive, DVD drive, and LAN port are included, and on the specifications of the CPU, memory size, hard disk, and OS. The specifications of the computer can be checked as follows.

## Model Name:

Check the bottom of the computer or the box the computer came in at the time of purchase.

## CPU or Memory:

Use DMI Viewer to check these specifications (Select [Start] - [Programs] - [Panasonic] - [DMI Viewer]).

## Hard Disk Drive (HDD):

Access the HDD's "Properties" to check its capacity.

1. Double click [My Computer].
2. Select the [C:] drive, and then click the right mouse button.
3. Select [Properties].

## ● Main Specifications

<b>Model No.</b>		CF-47K4CJAAM
<b>CPU</b>		Intel® Mobile Pentium® III Processor L1 Cache Memory: 32 KB L2 (Second) Cache Memory: 256 KB 450 MHz
<b>Memory (Expandable to)</b>		96 MB (224 MB Max. )
<b>Video Memory</b>		2.5 MB
<b>LCD</b>	<b>Type</b>	14.1" (TFT)
	<b>Displayed Colors*</b>	256/65536/262144 colors (640 x 480 dots/800 x 600 dots/1024x768 dots)
<b>Hard Disk Drive</b>		12 GB* <sup>2</sup>
<b>Operating System</b>		Microsoft® Windows® 95 (FAT32 File System)

\*<sup>1</sup> 800 x 600 16-color resolution is not supported. If this resolution is selected, the message "There is an error in the display settings" will appear when you reboot. Start up again, selecting 256 Colors, High Color (16 bits), or True Color (24 bits), following the instructions on the screen. Besides this phenomenon, you might encounter some unexpected behavior. Do not select 16 color mode in any resolution.

A 16 M color display is achieved by using the dithering function.

\*<sup>2</sup> 1GB = 10<sup>9</sup> bytes, 11.7 GB FAT32 partition + 280 MB special partition.

# Specifications

## Other Specifications

Keyboard		87 keys			
Floppy Disk Drive		720 KB/1.44 MB (two-mode)			
CD-ROM Drive		24X speed (MAX)			
Slots		PC Card Slots	Two Type I or Type II, or one Type III		
			Allowable current (total for two slots)	3.3 V: 400 mA, 5 V: 400 mA, 12 V: 120 mA	
		RAM Module Slot*1	144-pin, 3.3-V, SO-DIMM, SDRAM, PC100 Compliant		
Interface		Parallel Port	Dsub 25-pin female		
		External Display Port	Mini Dsub 15-pin female		
		Serial Port	Dsub 9-pin male		
		Microphone Jack*2	Miniature jack, 3.5 DIA		
		Headphone Jack	Miniature jack, 3.5 DIA Impedance 32 Ω, Output Power 4 mW x 2		
		Infrared Communication Port	IrDA 1.1 compliant, 4 Mbps data transmission speed*3		
		External Keyboard/Mouse Port	Mini DIN 6-pin female		
		Expansion Bus Connector	Dedicated 100-pin female		
		USB Port	4-pin		
		Internal Modem	Data: 56 kbps (V.90 & K56flex) FAX:14.4 kbps		
Pointing Device		Touch Pad			
Speaker		Stereo Speaker (built in)			
Utility Programs		Setup Utility, DMI Viewer, Panasonic Hand Writing, Panasonic Battery Monitor			
Sound		PC'98 specification Compliant, Maximum 64-voice XG capital Wavetable, Synthesizer including GM compatibility, Sound Blaster Pro Compatibility			
Battery	Battery Pack	Li-ion 10.8 V, 4.5 Ah			
		Operating Time*4	Approx. 1.5 hours - 4.0 hours		
		Charging Time*4	Power On	Approx. 5.5 hours	
			Power Off	Approx. 3.0 hours	
	Clock Battery	Coin type lithium battery 3.0 V			
AC Adapter*5		Input	100 V - 240 V AC, 50 Hz/60 Hz	Output	15.6 V DC, 3.85 A
Power Consumption		Approx. 60 W*6 (maximum when recharging in the ON state)			
Environment		In use	Temperature	5 °C to 35 °C {41 °F to 95 °F}	
			Humidity	30% to 80% RH (No condensation)	
		Not in use	Temperature	-20 °C to 60 °C {-4 °F to 140 °F}	
			Humidity	30% to 90% RH (No condensation)	
Physical Dimensions (W x H x D)		307 mm X 45 mm X 253 mm {12.1 " X 1.8 " X 10 "}			
Weight		Approx. 3.1 kg {Approx. 6.8 lb.}			

\*1 Only a RAM card designed for PC100 can be added.

\*2 Use only a monaural condenser microphone.

\*3 Separate communications software is necessary.

\*4 Varies depending on the usage conditions.

\*5 The AC adapter is compatible with power sources up to 240 V AC adapter.

This computer is supplied with a 125 V AC compatible AC cord.

\*6 Approx. 1.5 W when the battery pack is fully charged (or not being charged) and the computer is OFF.

Approx. 3.0 W when the [Wake up from LAN] has been set [Enable] (Model with both an internal modem and an internal LAN port).



<MEMO>



# LIMITED WARRANTY

**For U.S.A.**

## **PANASONIC PERSONAL COMPUTER AND PERIPHERALS LIMITED WARRANTY**

Panasonic Personal Computer Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC Adapter but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

### **Limits and Exclusions:**

There are no other express warranties except as listed below.

PANASONIC SHALL NOT BE LIABLE FOR LOSS OF DATA OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If a problem with your product develops during or after the warranty period, you may contact our representatives at 1-800-LAPTOP5. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the address indicated below.

### **SOFTWARE LIMITED WARRANTY**

Panasonic Personal Computer Company (referred to as "Panasonic") warrants to you only that the disk(s) or other media on which the Programs are furnished will be free from defects in materials and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free.

Panasonic's entire liability, and your exclusive remedy under this warranty shall be limited to the replacement, in the United States, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

Anything in the foregoing to the contrary notwithstanding, Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in environmental conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification of damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

DURATION OF IMPLIED WARRANTIES, IF ANY, IS LIMITED TO SIXTY (60) DAYS.

PANASONIC ASSUMES NO RISK OF AND SHALL NOT IN ANY CASE BE LIABLE FOR ANY DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM BREACH OF WARRANTY OR CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY, INCLUDING, WITHOUT LIMITATION LOSS OF GOODWILL, PROFITS OR REVENUE, LOSS OF USE OF THE PROGRAMS OR PRODUCTS OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES, SERVICES, DOWNTIME COSTS, OR CLAIMS OF ANY PARTY DEALING WITH YOU FOR SUCH DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

\* \* \*

To obtain service or technical assistance within the continental U.S.A. and Alaska.

**DIAL TOLL FREE: 1-800-LAPTOP5**

Correspondence requesting product information should be sent  
to: Panasonic Personal Computer Company,  
50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

## For Canada

### **PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY**

**Coverage** – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC Adapter, CD-ROM (if factory installed), Port Replicator, Extra Memory Modules and all other Options and Accessories	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

**Remedy** – In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

**No Coverage** – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

#### **IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE**

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

### **SOFTWARE MEDIA LIMITED WARRANTY**

**Coverage** – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor's written warranty (accompanying the copy of the software) for any software warranty claim.

**Claim Procedure** – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

**Remedy** – PCI's entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

**No Coverage** – This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

#### **GENERAL**

**NO OTHER WARRANTIES** – PCI DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SOFTWARE, SOFTWARE MEDIA, COMPUTER PRODUCT, OPTIONS AND ACCESSORIES.

**NO LIABILITY FOR CONSEQUENTIAL DAMAGES** – IN NO EVENT SHALL PCI BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF THE LIMITED WARRANTIES SET OUT IN THIS DOCUMENT, OR FROM THE USE OF THE COMPUTER PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL.

**IN ANY EVENT, PCI'S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT.**

**NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.**

**Statutory Warranties** – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.



As an ENERGY STAR® Partner, Matsushita Electric Industrial Co., Ltd. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

**Outline of the International ENERGY STAR® Office Equipment Program**

The international ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles, and copiers. Their standards and logos are uniform among participating nations.

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